

To: FCC

We have been a customer of Bell South and Verizon, and currently are a customer of SBC. We are extremely concerned about the possibility that the FCC allows the big carriers to become free of FCC broadband regulation. Major carriers like SBC are absolutely terrible in customer service and operational support, as compared to very customer-oriented, flexible and competitive independent ISPs that we use. Anything that jepordizes the ability of independent ISPs to survive, such as the current petitions under review, will dramatically force a reduction in the level of competitiveness and high quality of service we receive from independents. Please see the big picture and do not allow the petitions from Bell South, Verizon, Quest, and soon to come SBC, in any way get through the FCC with an approval.